BiCore C R-Li

Connexx & App
Quick Guide

REXTON

First Fit Process

First Fit

1. Click on Programmer Selection
2. Select Noahlink Wireless
3. Remove hearing aids from charger
   - Wait 6 seconds for hearing aids to power on

4. Click Detect Hearing Instruments.

5. Click New Fitting
6. Click OK to begin First Fit

7. Click Acoustical Parameters tab
8. Select Coupling Type
   - Select Click Dome / Eartip 3.0 or Earmold 3.0
9. Select Mold Type
   - Select Eartip or Sleeve

10. Click Fitting Formula tab
11. Select Fitting Formula
12. Select Experience level
13. Click First Fit
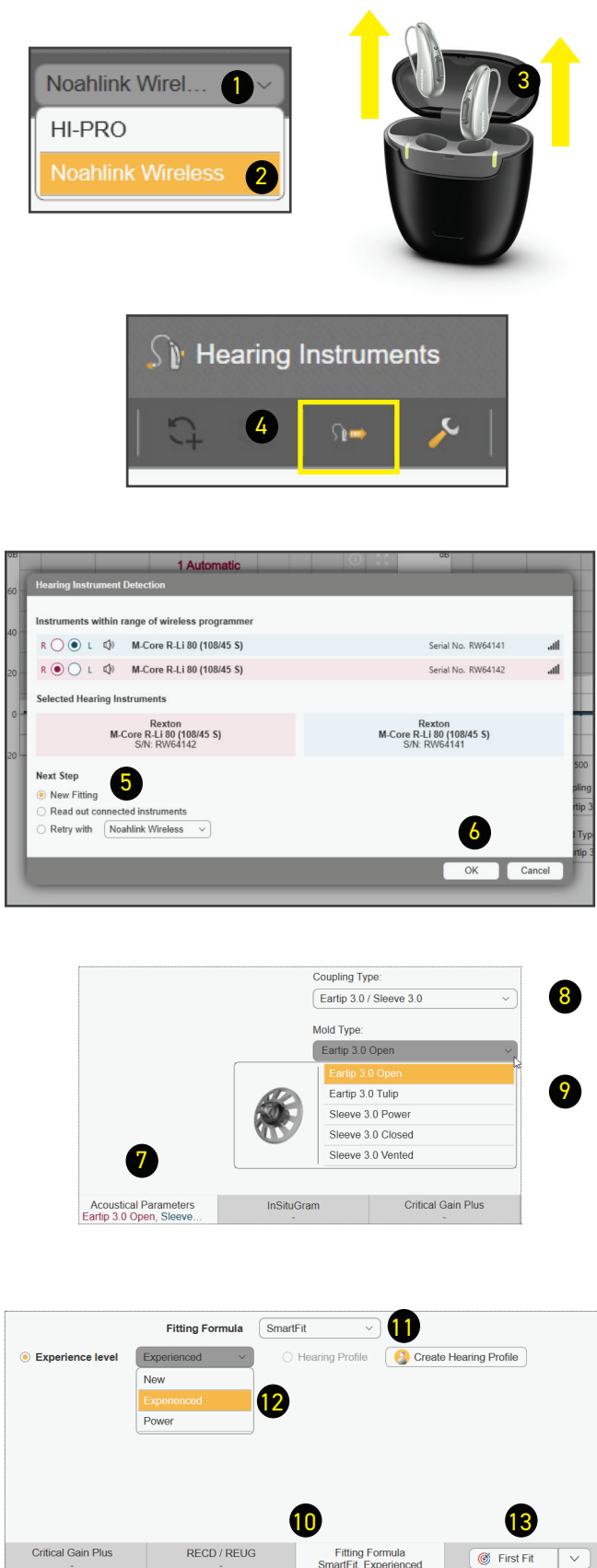
TeleCare Activation

TeleCare may be activated at any time. The member doesn't have to be present.

1. Click Login

2. Enter your credentials
3. Click Ok to close notification

4. Click Activate client

5. Enter the Member's smart phone number

   You may check the Continue without mobile number box if the app is going to be used on a tablet.

6. If using a phone, the member will get a text message with a single use connection code. If using a tablet, you may provide the code.
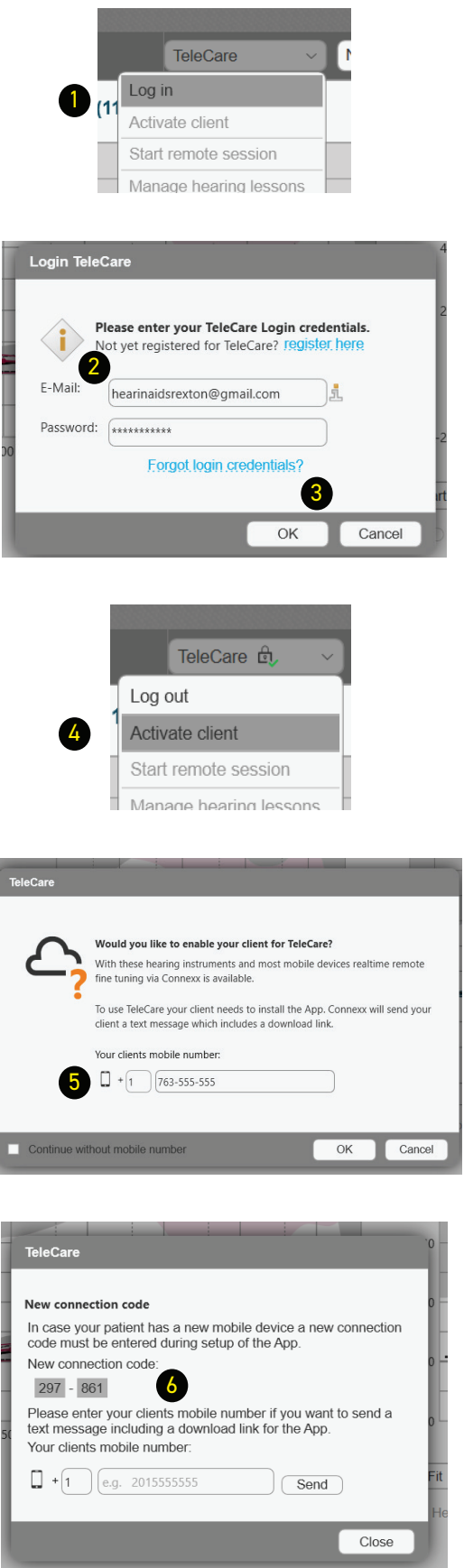
Soundpro 2.0

Customizing Soundpro 2.0

Soundpro Mode

The default setting, Balanced Focus, should be maintained during First Fit. If changes are required during follow up visits, proceed as follows:

1. To shift the focus toward environmental sounds, move the slider to the left. You have 3 steps available.

   This classification will more often choose microphone modes with less directionality.

   This is more beneficial for people that require full processing support only in very demanding situations.

2. To increase the focus on speech components, move the slider to the right. You have 3 steps available.

   This classification will more often choose microphone modes with more directionality and stronger noise reduction.

   This is more beneficial for people that face challenges understanding speech even at low noise levels.
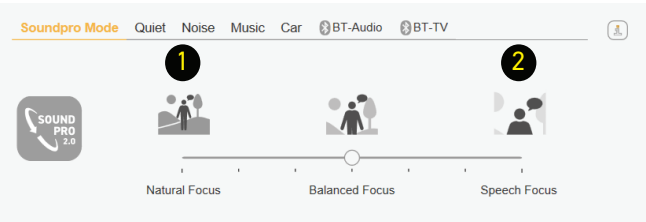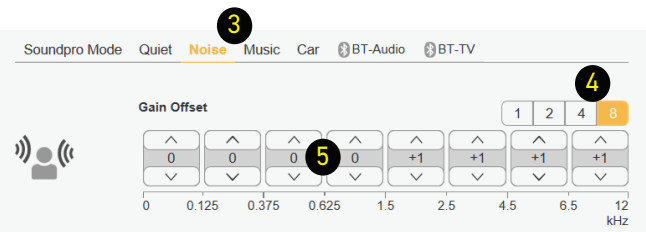
Manual Offsets

Changing these offsets will affect all acoustic environments where that component is present. (i.e. Noise as part of Speech in Noise or Noise as part of Background Noise, etc.).
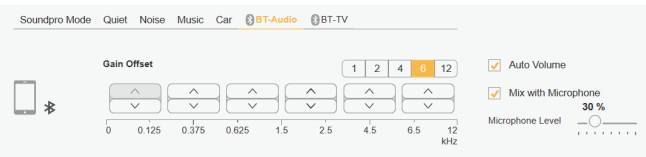
3. Select the component to change
4. Select a number of handles
5. Click on the up or down arrows as needed

   These changes are made in 1 dB steps

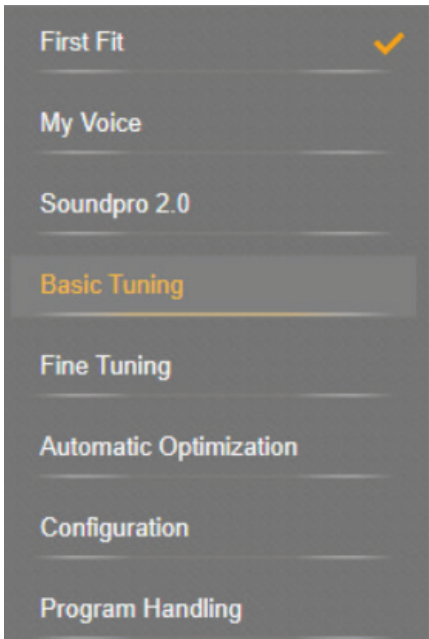### Manual Offsets - Bluetooth

You may adjust the audio streaming response for Bluetooth phone and TV streaming independently. The changes will carry over to the Audio Streaming in tab under Fine Tuning also.
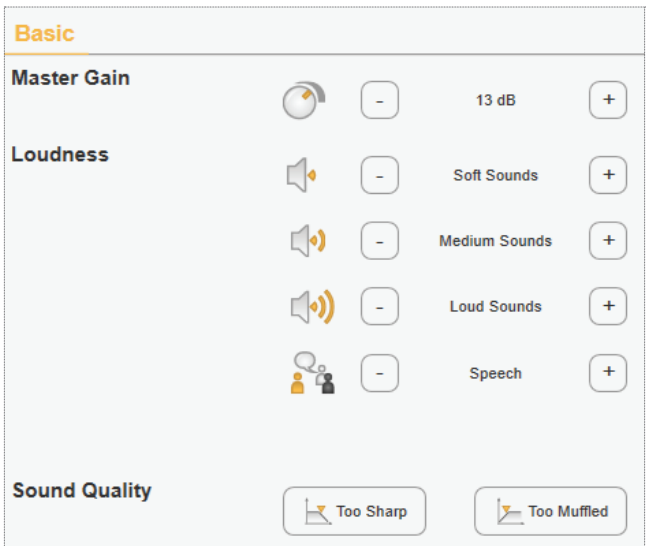
Basic Tuning

Basic Tuning

Use the Basic Tuning tab to make adjustments for gain, loudness and comfort issues after First Fit.

- Master Gain adjusts overall gain for all frequencies and input levels.

  Note: the number indicates an average of gain across all channels
- Soft Sounds adjusts the 50 dB curve
- Medium Sounds adjusts the 65 dB curve
- Loud Sounds adjusts the 80 dB curve
- Speech increases / decreases gain for speech intelligibility
- Too Sharp increases low and mid and decreases high frequencies.
- Too Muffled decreases low and mid and increases high frequencies

Fine Tuning

Fine Tuning is divided in multiple tabs to make detailed adjustments to most features of the hearing aids.

It is divided into:

- Amplification
- Noise Reduction/Microphone
- Bandwidth Features
- Precision REM
- Fitting Assistant
- Audio Streaming/Bluetooth

First Fit

My Voice

Soundpro 2.0

Basic Tuning

Fine Tuning

Amplification Settings

Noise Reduction / Microphon

Bandwidth Features

Precision REM

Fitting Assistant

Loudness

Use this tab to control gain and compression

1. Handles: Click to change the number of channels available to modify
2. Click in the box of the channel you wish to modify
3. Adjust the loudness in 1 or 3 dB steps

Lasso Function

You may quickly adjust several channels simultaneously

1. Click and drag to lasso specific channels/ loudness levels #3 currently)

Quick Selection Function

2. Click top left box to lasso and adjust all channels and loudness levels simultaneously (curently 5)
3. Click LI50, LI65 or LI80 to lasso and adjust all channels for that level (6)
4. Click the gray box above the channel to adjust all loudness levels for that frequency range
5. Adjust the loudness in 1 or 3 dB steps (7/8)

Noise Reduction

Noise reduction is primarily controlled by Soundpro 2

It is recommended to leave it on Automatic Noise Reduction in program 1 (Automatic).

1. To modify Noise Reduction uncheck the Automatic Noise Reduction Box (unchecked by default in programs 2 through 6)
2. Click on the Manual Noise Reduction tab

3. Change from Min to Med or Max as preferred
4. If the wearer prefers not to have noise management, uncheck the box to the left of the option to turn off

   It is not recommended to deactivate Noise Management, Wind Noise Cancellation or Sound Smoothing.

Microphones

Microphones are completely controlled by Soundpro 2.0 in program 1.

To adjust microphones in programs 2 through 6:

1. Select the program where you want to change the microphone settings
2. Click on a microphone option

   Options may vary depending on the program selected.

Feedback Reduction Strategies

If feedback conditions exist there are several ways to make adjustments.

Strategy 1

Intelligent Feedback Preventer

1. This feature is on Fast by default for maximum

   You may change from Fast (default) to Slow for people that require specialized sound processing, such as musicians.
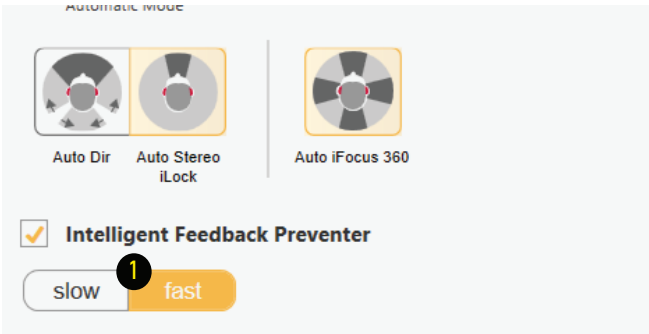

Strategy 2

Perform a Critical Gain Measurement and Optimize

Insert hearing aids into the wearer's ears.

1. Click on Critical Gain Tab in the First Fit screen to open

2. Click on Start

• The system will optimize the Automatic program. As other programs are added, they will also be optimized if required. Optimizing may or may not affect the gain of the hearing aid. If there is a significant overlay of the critical gain area and the hearing aid response, it is advisable to consider changing to a different style of dome, sleeve or custom mold and recalculate the fit.

3. Repeat for the other ear

   In situations where the current settings are prone to feedback, optimization may affect the hearing aid's response to the point of being unable to reach targets on REM. In this situation, change your Acoustical parameters (both physically and in the software) and/or receiver power.
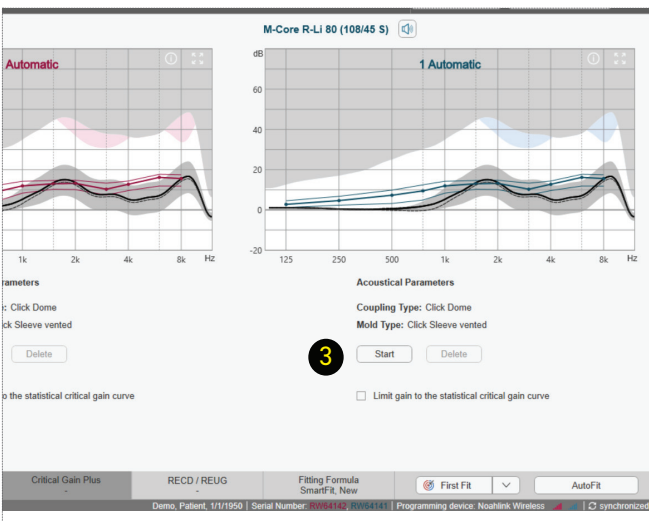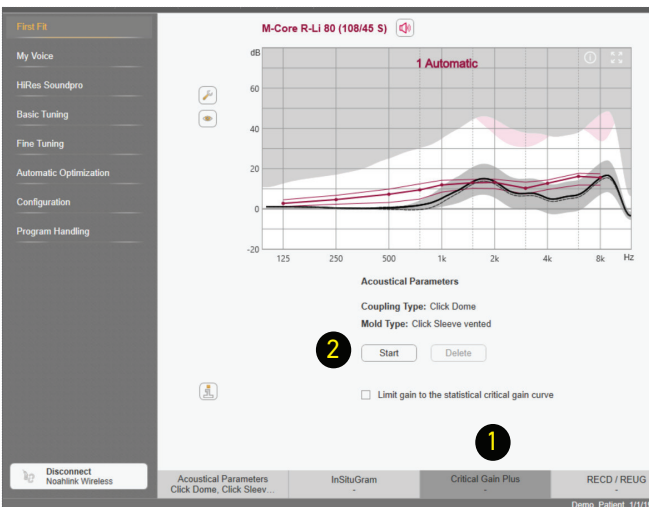
Loading Previous or Demo Settings into Both Hearing Aids of a Binaural Fitting

1. Open the desired Noah session
   - Connexx will open in simulation mode
2. Click the Connect icon to program the hearing aids
3. Select Use session data
4. Click OK
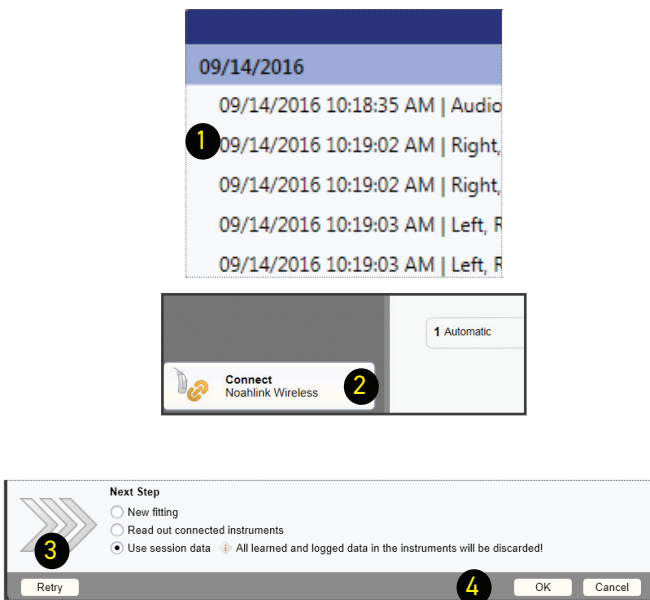
Loading Previous Settings into One Hearing Aid of a Binaural Fitting

1. Open the desired Noah session
   - Connexx will open in simulation mode
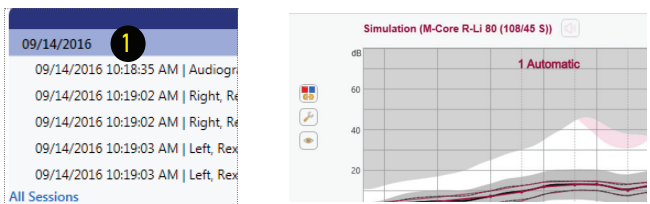
2. Click Service in the toolbar
3. Select Program left hearing instrument or Program right hearing instrument
4. Select OK in Service Programming window
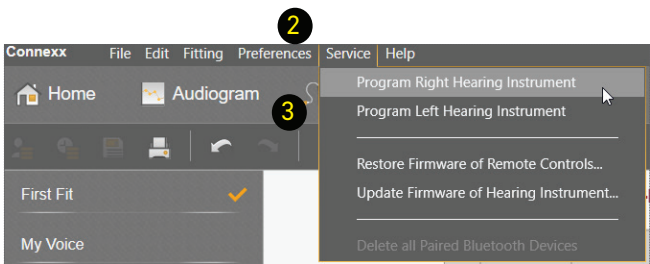
Successful completion will be noted.

The session will remain in simulation mode, but the hearing aids have been reprogrammed and the settings will be saved in the hearing aids.
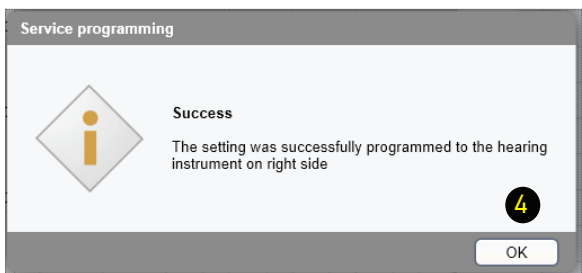
Rexton App

Download the Rexton App to your iPhone or Android smart phone before your fitting.
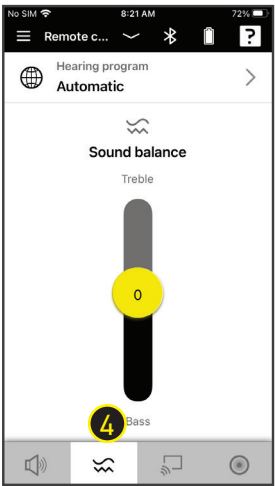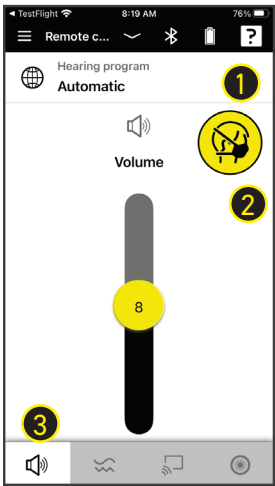
Download Instructions

1. Go to your app store
2. Type Rexton App in search bar
3. Tap "Get" (or cloud icon) or "Install"
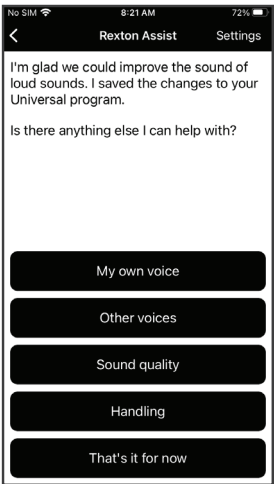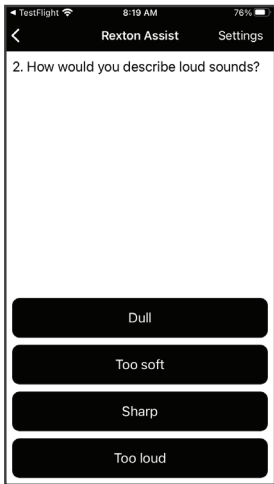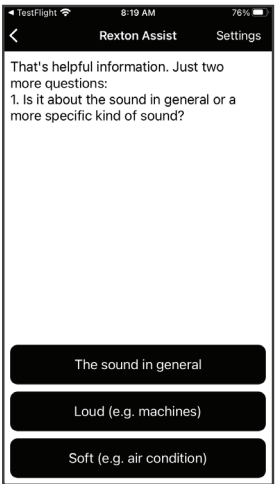4. Follow the instructions on screen
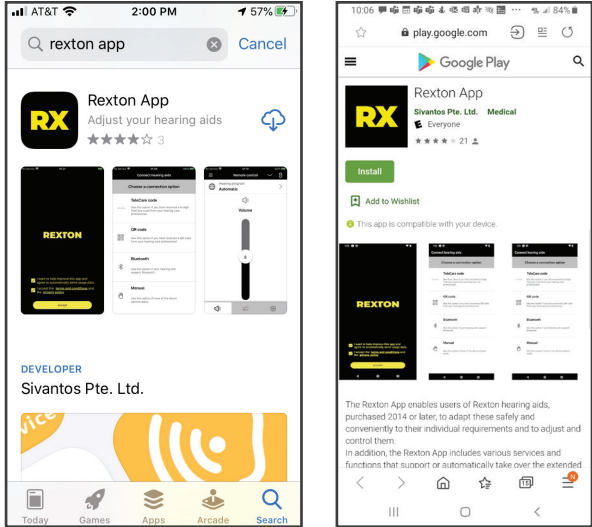
Rexton App Controls

1. Program change
2. Mask Mode
3. Volume change
4. Sound Balance (Treble and Bass)
5. TV Streaming *
6. Directional hearing
7. Battery status
8. Rexton Assist

* Accessory required
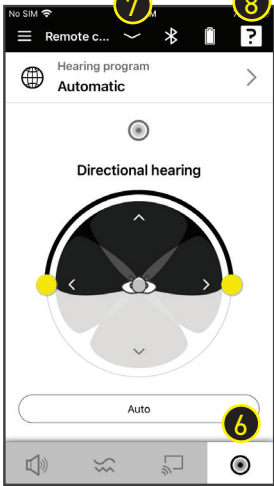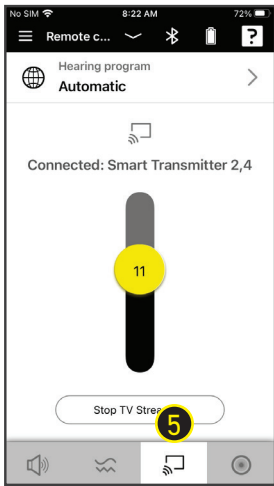
Rexton Assist Overview

Remote Services

The Rexton app allows you to visit your Costco dispenser for hearing aid adjustments from anywhere after your initial fitting - without having to return to the hearing center.

Your Costco dispenser can walk you through the one-time activation at your fitting or you can activate later should you want a remote support session.

How to activate TeleCare

1. Tap Menu
2. Tap Settings
3. Tap App Settings
4. Tap Connect to TeleCare
   Accept Terms and allow microphone and camera acess
5. Enter Activation Code (provided by dispenser or text message)
6. Tap Ok
   You are now ready for remote appointments
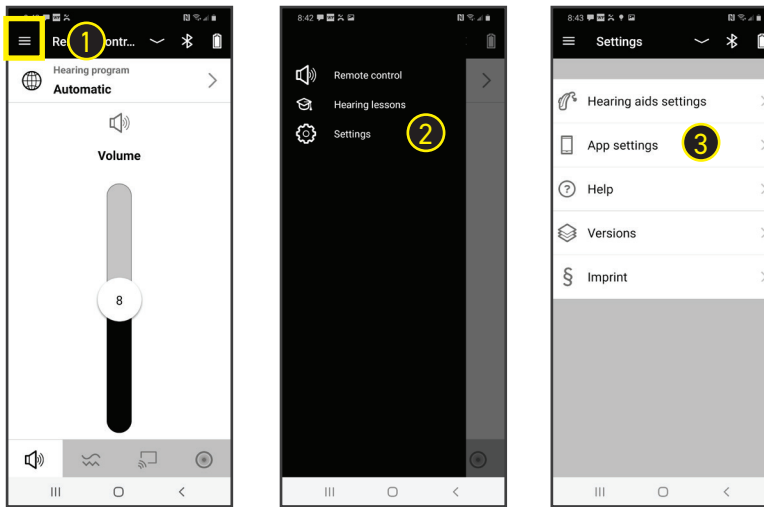
Preparing for a Virtual Appointment

- Fully charge your hearing aids and phone
- Be in an area that has a strong cell signal (3 or more bars)
- Have your Rexton app open at appointment time
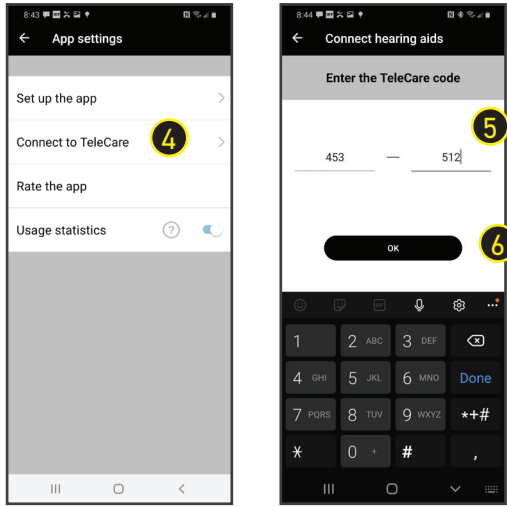
Attending Your Appointment

1. Accept incoming call from your dispenser (Costco)
2. Tap Ok to allow adjustments to your hearing aids
   Discuss your concerns while adjustments are made
3. Your Costco dispenser will end the call when complete
   Restart your hearing aids (via rocker switch or charger)

RELY ON REXTON

It's a tough world out there, and even tougher when your hearing starts to go. At Rexton, we won't let hearing loss hold you back. Good hearing is critical: From getting the job done, to getting home safely and being there for the people who count on you, we know what's at stake. That's why we work hard to deliver proven hearing technology in the most reliable way. We understand what reliability means in real life, and make practical, easy-to-use products you can count on. Our hearing aids have been getting the job done since 1955, so whatever life throws at you, you can rely on Rexton.