## HOW TO UPDATE FIRMWARE FOR REXTON HEARING AIDS

- 1. Charge hearing aids
- 2. Open Connexx
- Remove hearing aids from charger and wait for start-up (6-18 seconds)
- 4. Detect hearing aids and Select New Fitting (Fig. 1)
- 5. Connexx will prompt to update the firmware (Fig. 2)
- Select Install and follow instructions and select Install Update (Fig. 3)





## FIRMWARE UPDATE VIA SERVICE MENU

- 1. Charge hearing aids
- 2. Open Connexx
- Remove hearing aids from charger and wait for start-up (6-18 seconds)
- From the toolbar select Service - Update Firmware of Hearing Aid (Fig. 1)
- 5. Read instructions and select Install Update (Fig. 2)







## **TROUBLESHOOTING FIRMWARE MISMATCH**

- When hearing aids with mismatched firmware are detected, you will see the following message (Fig. 1)
- 2. Follow the on-screen prompts and click OK to start the update (Fig. 2)
- If you wish to verify the firmware version in the instruments, use the Service -Update Firmware menu

R 🖌 BiCor	re C R-Li (110/46 S)	CI Serial No. SYH4464
Selected Hearing	g Aids	
R	Rexton BiCore C R-Li (110/46 S) SIN: SYH4464	Rexton BiCore C R-Li T (122/65 P) \$/N: SYF5673
C The hear will be do	ing aids have different firmware versions. To fit them together, the ne automatically and will take a few minutes.	firmware must be modified. Modifications
The conn settings in	nected hearing aids come from different fitting sessions and canno n the left and right hearing aid.	t be read out together due to contradictory
The select option to	cted hearing aids are not fully compatible. Simultaneous programs copy settings between ear sides will be disabled.	ning of the left and right hearing aid and the
Settings i	in devices are from different sessions. Option read out connected	hearing aids is not possible.



