HOW TO UPDATE FIRMWARE FOR REXTON HEARING AIDS

1. Charge hearing aids

2. Open Connexx

3. Remove hearing aids from charger and wait for start-up (6-18 seconds)

4. Detect hearing aids and Select New Fitting (Fig. 1)

5. Connexx will prompt to update the firmware (Fig. 2)

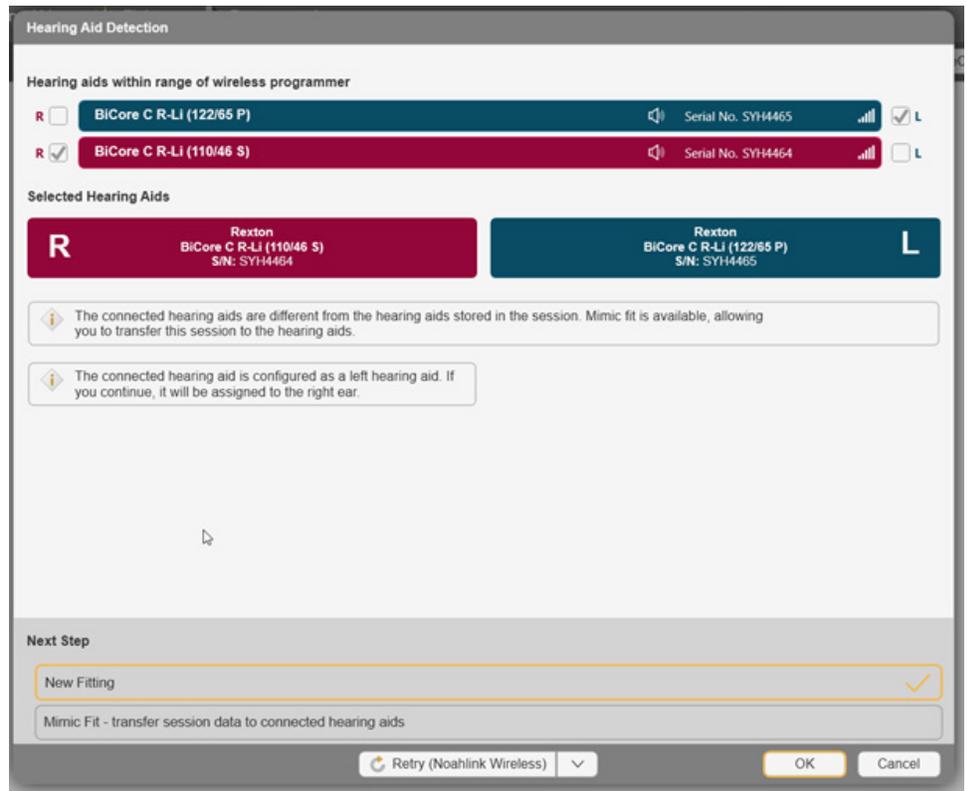6. Select Install and follow instructions and select Install Update (Fig. 3)
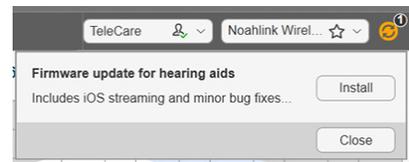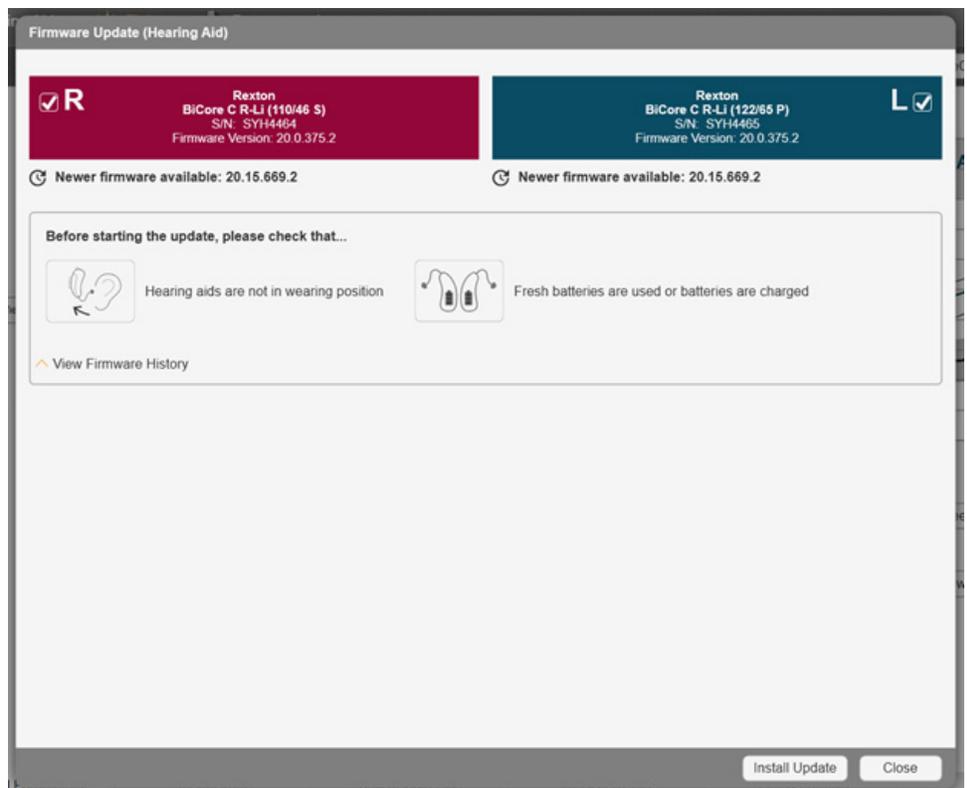
Fig. 1

Fig. 2

Fig. 3

REXTON

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FIRMWARE UPDATE VIA SERVICE MENU

1. Charge hearing aids

2. Open Connexx

3. Remove hearing aids from charger and wait for start-up (6-18 seconds)

4. From the toolbar select Service - Update Firmware of Hearing Aid (Fig. 1)

5. Read instructions and select Install Update (Fig. 2)
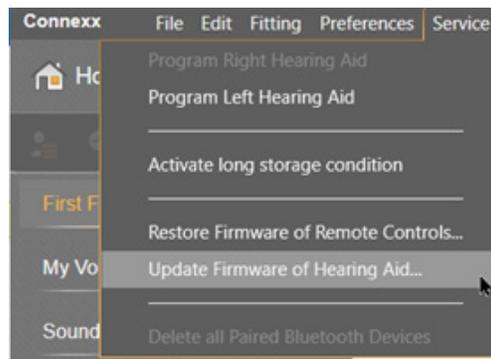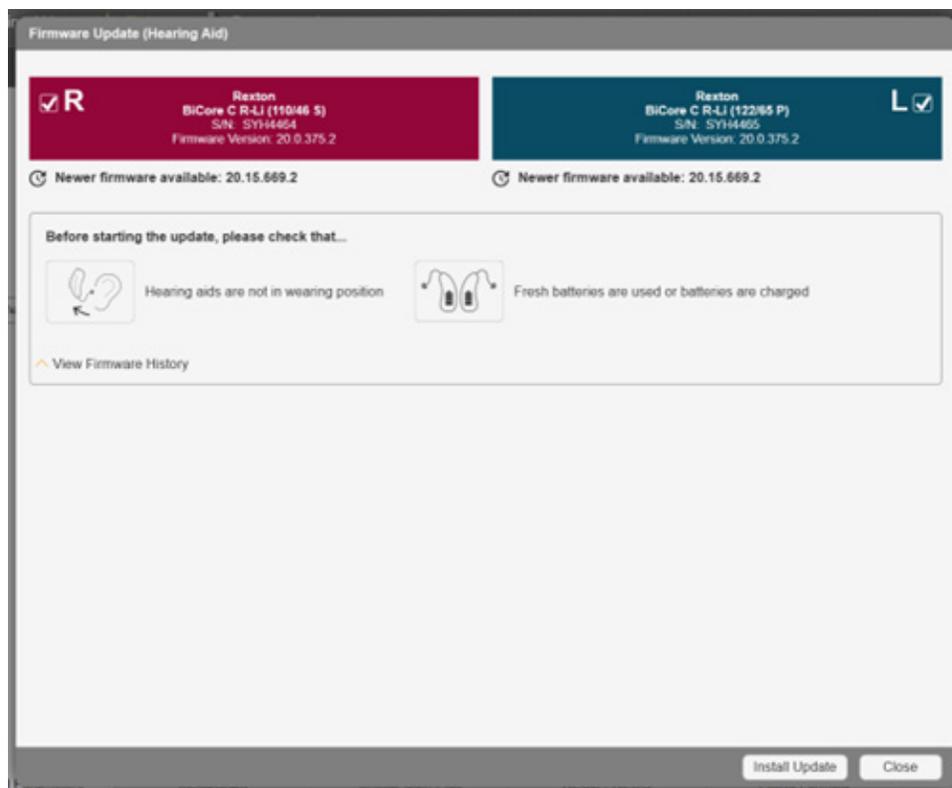
Fig. 1

Fig. 2

TROUBLESHOOTING FIRMWARE MISMATCH

1. When hearing aids with mismatched firmware are detected, you will see the following message (Fig. 1)

2. Follow the on-screen prompts and click OK to start the update (Fig. 2)

3. If you wish to verify the firmware version in the instruments, use the Service - Update Firmware menu
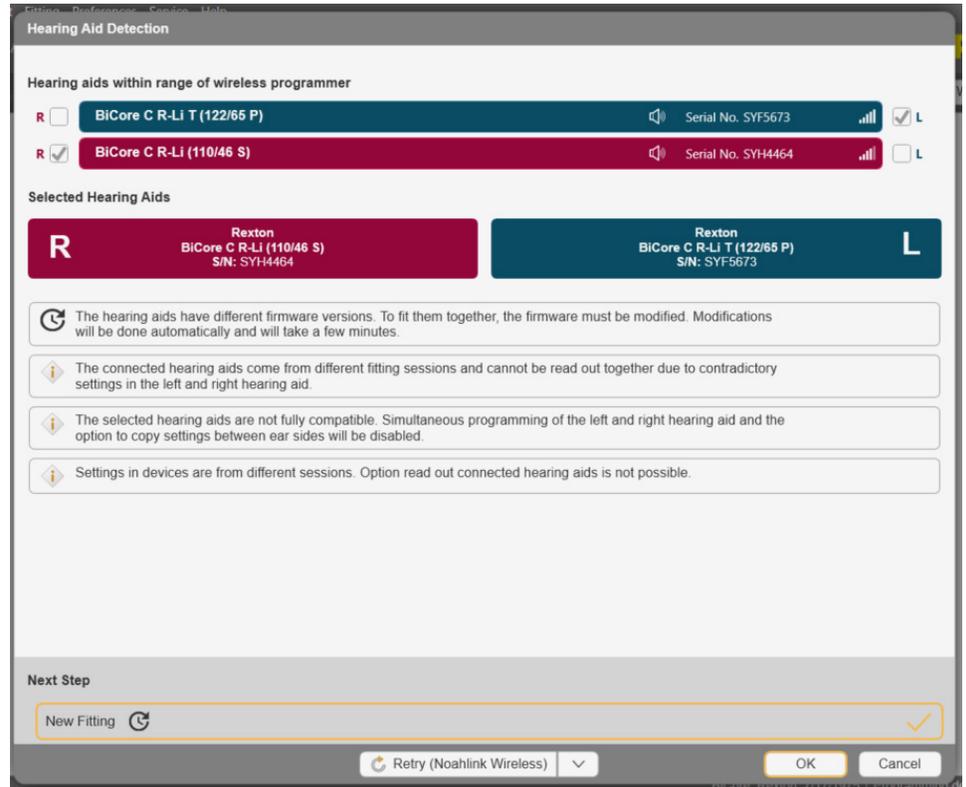
Fig. 1

Fig. 2

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