

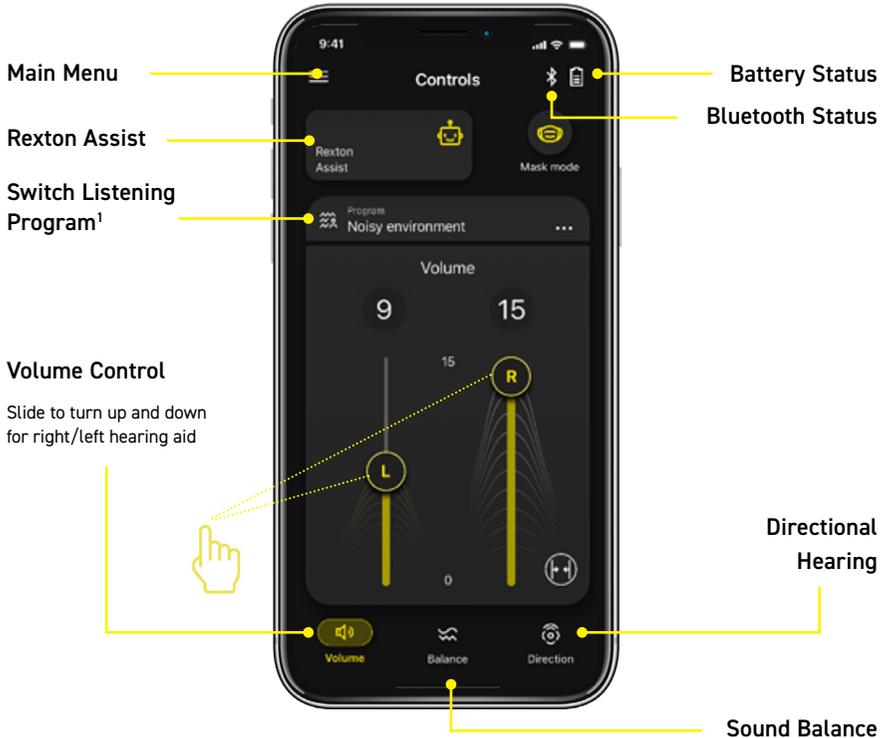


REXTON APP USER GUIDE

REXTON

APP OVERVIEW

The Rexton app works as a command central for your hearing aids, where you can adjust the volume, change the listening program and operate other functions. You can get real-time support from your hearing care professional or from Rexton Assist, our cloud-based Artificial Intelligence assistant. All you need is your smartphone.

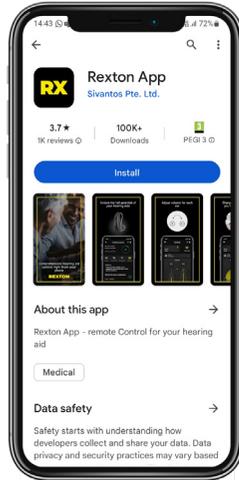


¹ - set by hearing care professional

DOWNLOAD & INSTALLING THE REXTON APP

The Rexton app can be downloaded for free from the App Store and Google play. Tap **Get** or **Install**.

The Rexton app can be used with Apple and Android devices, and you can check your device compatibility on our [website](#).



In order to use the app, you must accept the terms and conditions by checking the privacy box.

You can also optionally agree to share data usage to help us improving the solution, especially the Rexton Assist, our AI solution that supports real-time troubleshooting.

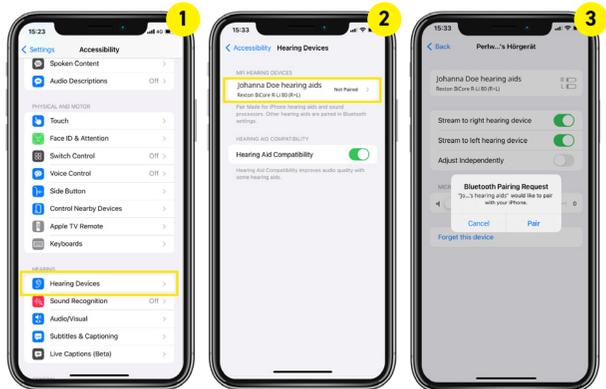


HOW TO PAIR YOUR HEARING AIDS WITH THE REXTON APP

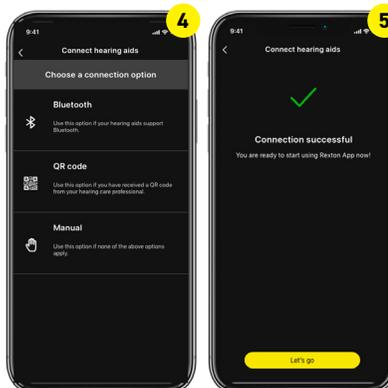
IMPORTANT: Before starting the pairing process, turn the hearing aids off and on again and go to your smartphone settings and enable Bluetooth®.

iPhone | MFI

- 1 Go to iPhone **Settings** > **Accessibility** > **Hearing devices**
- 2 Select your hearing aids under MFI hearing aids, and press **Pair** for each hearing aid.
- 3 Press **Pair** for each hearing aid. The hearing aids are now paired with your smartphone and ready to stream music and calls.



- 4 Open the Rexton app to connect your hearing aids to it. Select **Bluetooth** when the app asks how to connect.
- 5 Follow the instructions. You will see a successful message after connecting your hearing aids to the app.



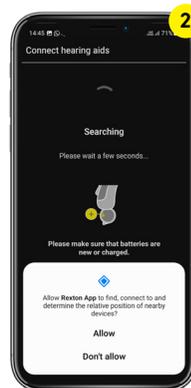
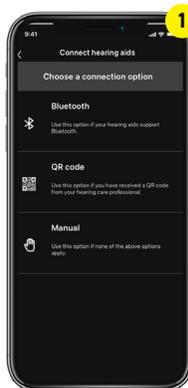
HOW TO PAIR YOUR HEARING AIDS WITH THE REXTON APP

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Android | ASHA

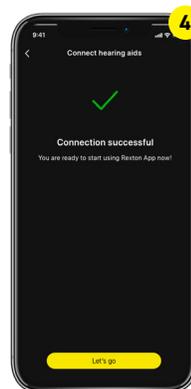
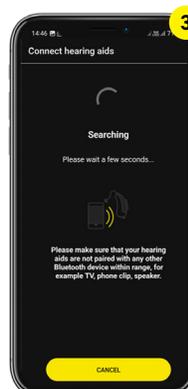
1 Open the app to connect your hearing aids to it. Select **Bluetooth** when the app asks how to connect.

2 When pairing Bluetooth devices for the first time, you must **allow** the Rexton app to reach your hearing aids devices location services.



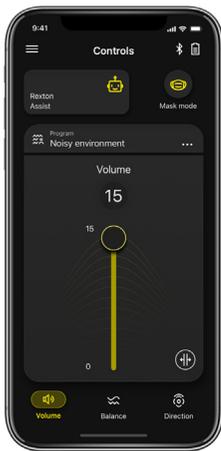
3 The app will search for the hearing aids. Make sure your hearing aids are not connected to other Bluetooth devices.

4 Follow the instructions. You will see a successful message after connecting your hearing aids to the app.



APP CONTROLS | VOLUME & HEARING SETTINGS

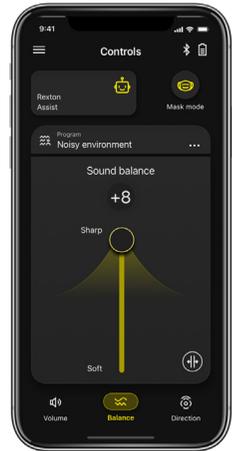
From inside the app, you can remotely control volume and choose between different hearing settings.



Move the slider up and down to simultaneously control volume for both hearing aids.



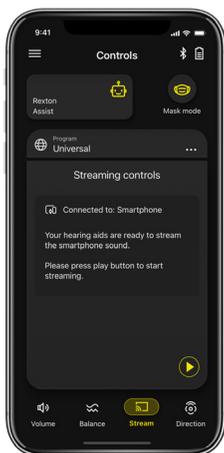
To adjust the volume of right and left hearing aid separately, click on the split icon.



Move the slider up to increase treble or high frequency sounds and down to increase the bass or low frequency sounds.

APP CONTROLS | STREAMING WITH REXTON ACCESSORIES

Use the Rexton app to stream from your favourite audio source.



By pairing your hearing aids with Rexton Smart Transmitter, the stream icon will be enabled for TV volume control.



Move the slider up and down to control volume from your TV streaming. This is an additional feature for Smart Transmitter users.*



*The Smart Transmitter 2.4 device connects TVs and stereo systems with your hearing aids and streams the audio directly to your device. This is an accessory sold separately.

APP CONTROLS | DIRECTIONAL HEARING

Directional hearing lets you decide which direction you hear best from. Check with your hearing care professional if directional hearing is available for your hearing aid model and performance level.



Auto is the default and the recommended option.

It is possible to focus to the right, left, from the front (shown) and from the back. This can be used when there are several people together and it will be difficult to follow the conversation.

REXTON ASSIST

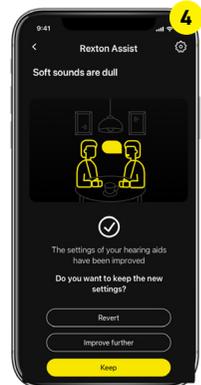
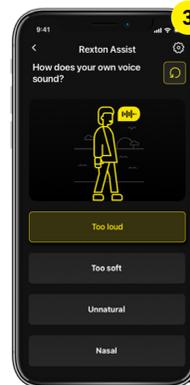
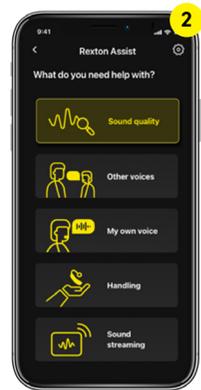
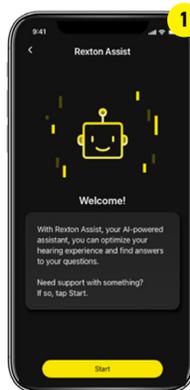
Use the power of Artificial Intelligence (AI) to improve your hearing aid performance. Rexton Assist uses information provided by you and wearers around the world to tailor the sound in your hearing aids in all listening situations. You can also find helpful how-to-videos to answers handling questions. No matter where and when, help is at hand in your smartphone.

1 Click on the **Rexton Assist** icon on the home page and then click **Start**. Ensure that your hearing aids are connected via Bluetooth.

2 Select what type of issue you want to address. Handling section can help with tips on how to clean, charge and others.

3 Keep answering the questions until a resolution is provided.

4 You can then select **Keep** (permanent), **Revert** (delete last change) or **Improve further**. When you are satisfied you can leave the chat.



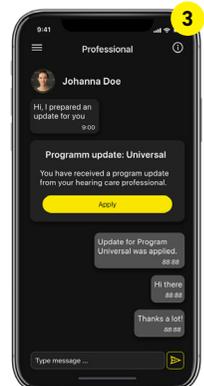
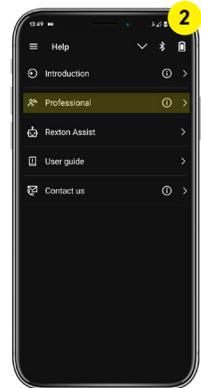
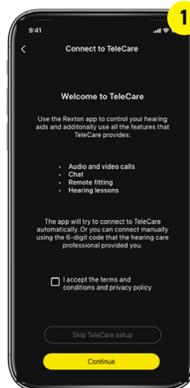
TELECARE

TeleCare is Rexton's teleaudiology platform that connects users and hearing care professionals for a reliable assistance wherever they are. Users with Bluetooth-enabled hearing aids are one-click away in getting remote assistance for fine-tuning, adjustments or personalized hearing lessons. All that in a safe, secure and private way.

1 An initial set-up with your hearing care professional is required to enable this feature.

2 Select the **Professional** tab under **Help** section from the burger menu to contact your hearing care professional.

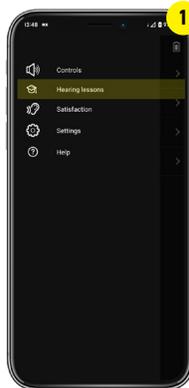
3 Talk to your hearing care professional or get program updates over a chat in a professional and safe online environment.



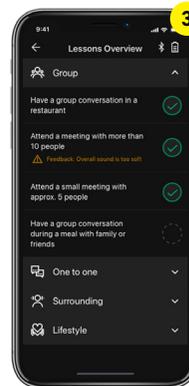
HEARING LESSONS

Your hearing care professional can assign you tasks that you previously reported as difficult. That way, you can try out your new Rexton hearing aids and report back on the experience right from the app and your hearing care professional can fine-tuning your devices for a great hearing experience.

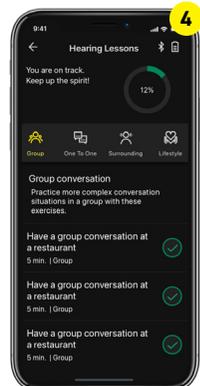
- 1 To access your hearing lessons, click on the burger menu on the left top corner.
- 2 Answer the questions from each task to provide the adequate feedback to your hearing care professional.



- 3 Your answers will be displayed in each task so your hearing care professional can act on it.



- 4 Keep track of your progress.



RELY ON REXTON

We believe that nothing hearing related should ever be left to chance, both for the people with hearing loss, and those who depend upon them. We understand their challenges and we meet them with proven hearing technology that is made Lifeproof so it can be counted upon to perform reliably in even the harshest environments. At work, at home, during leisure time, exercise and in all weather, you can always **RELY ON REXTON.**

GETTING THE JOB DONE SINCE 1955

Legal Manufacturer

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