

Bill To BP#	COSTCO C50008642	Ship To BP#	WAREHOUSE # / CITY	Contact Name	
Cycle Patient ID		Date	MM/DD/YY	Phone #	

SERIAL NUMBERS

Right Hearing Aid	
Right Receiver	Length/Power
Left Hearing Aid	
Left Receiver	Length/Power
75 dB HP Receiver	
Accessory Serial	

DIAGNOSTIC CODES - FOR INTERNAL USE ONLY

Right		Left	

REASON FOR REPAIR

R	L	
<input type="checkbox"/>	<input type="checkbox"/>	Dead
<input type="checkbox"/>	<input type="checkbox"/>	Weak/not up to spec.
<input type="checkbox"/>	<input type="checkbox"/>	Intermittent/Fades
<input type="checkbox"/>	<input type="checkbox"/>	Distorted/Noisy/Static
<input type="checkbox"/>	<input type="checkbox"/>	Internal feedback
<input type="checkbox"/>	<input type="checkbox"/>	Volume control
<input type="checkbox"/>	<input type="checkbox"/>	Switch/push button
<input type="checkbox"/>	<input type="checkbox"/>	Telecoil (T-Coil)
<input type="checkbox"/>	<input type="checkbox"/>	AutoPhone™/TwinPhone
<input type="checkbox"/>	<input type="checkbox"/>	Battery drain
<input type="checkbox"/>	<input type="checkbox"/>	Battery contacts
<input type="checkbox"/>	<input type="checkbox"/>	Battery door
<input type="checkbox"/>	<input type="checkbox"/>	Wax build up
<input type="checkbox"/>	<input type="checkbox"/>	Tubing (mic./rec.)
<input type="checkbox"/>	<input type="checkbox"/>	Programming problem
<input type="checkbox"/>	<input type="checkbox"/>	BTE case
<input type="checkbox"/>	<input type="checkbox"/>	BTE earhook
<input type="checkbox"/>	<input type="checkbox"/>	Charging difficulty ¹ / Charger faulty
<input type="checkbox"/>	<input type="checkbox"/>	Wireless communication problem ¹
<input type="checkbox"/>	<input type="checkbox"/>	Remote control faulty ¹

¹ For adequate trouble-shooting and repair of wireless communication problems, all components of entire system must be returned.

FOR ALL HEARING INSTRUMENTS

SELECT WARRANTY In warranty 6-Month warranty 12-Month*

NOTE: Instruments 5 years or older will be repaired at the discretion of Rexton with a 6 month warranty. Hearing instruments over 5 years old will not be remade or replaced.

Copy of USR required for all out of warranty repairs.

REMAKE REASON

Electronic impressions are kept on file for 3 years.

Use impressions on file
 Use new impressions
 Use OtoScan

Scan Number or OtoScan ID

R	L	
<input type="checkbox"/>	<input type="checkbox"/>	Loose/feedback
<input type="checkbox"/>	<input type="checkbox"/>	Tight
<input type="checkbox"/>	<input type="checkbox"/>	Sticks out
<input type="checkbox"/>	<input type="checkbox"/>	Canal too short
<input type="checkbox"/>	<input type="checkbox"/>	Canal too long
<input type="checkbox"/>	<input type="checkbox"/>	Vent too small
<input type="checkbox"/>	<input type="checkbox"/>	Vent too large
<input type="checkbox"/>	<input type="checkbox"/>	Shell repair

ADD OPTIONS

R	L	
<input type="checkbox"/>	<input type="checkbox"/>	Removal String
<input type="checkbox"/>	<input type="checkbox"/>	Push button
<input type="checkbox"/>	<input type="checkbox"/>	Volume control
<input type="checkbox"/>	<input type="checkbox"/>	Canal lock
<input type="checkbox"/>	<input type="checkbox"/>	Digital Canal lock
<input type="checkbox"/>	<input type="checkbox"/>	Digital Helix lock
<input type="checkbox"/>	<input type="checkbox"/>	Canal grip*
<input type="checkbox"/>	<input type="checkbox"/>	e2e®
<input type="checkbox"/>	<input type="checkbox"/>	Directional mic
<input type="checkbox"/>	<input type="checkbox"/>	Raised VC cap
<input type="checkbox"/>	<input type="checkbox"/>	Soft coating
<input type="checkbox"/>	<input type="checkbox"/>	Add AutoPhone
<input type="checkbox"/>	<input type="checkbox"/>	Add Tcoil
		(requires manual activation)
		Please choose:
		<input type="checkbox"/> Add memory button
		<input type="checkbox"/> Existing remote
<input type="checkbox"/>	<input type="checkbox"/>	Ext. receiver tube
<input type="checkbox"/>	<input type="checkbox"/>	Other (options)

Wax Protection:

Waxspring
 NanoCare 3.0 Wax guard
 Quickguard Wax guard

* Requires new shell

CHANGE REQUEST

New Matrix

Gain	Output
R	
L	

New Shell Model

CIC HS ITC
 ITE w/312 battery ITE

within 90 days of invoice

SPECIAL INSTRUCTIONS

IMPORTANT!

Shipment of all Lithium-ION batteries such as those included with Smart Mic, are subject to IATA shipping regulations. Rexton requests that our business partners and their customers utilize ground transportation when shipping these products. When sending rechargeable hearing aids in for service, ensure the device is turned off. The instruments can then be shipped via air or ground transportation.