

Rexton BiCore C R-Li and C R-Li T QUICK START GUIDE & APP OVERVIEW



This is not a substitution for reading your Owner's Manual. For more in depth instructions, please refer to your Owner's Manual.

www.hearing.rexton.com

REXTON

Charge your hearing aids:

Insert as shown in picture until LED blinks green



LED Status	Description
No LED	Charger not connected to power supply or hearing aids not inserted
Blinking Green LEDs	Charging
Solid Green LEDs	Charge complete

Please refer to charger user guide for full details on charger functionality.

Turn your hearing aids on

Your hearing aids turn on automatically when removed from the charger. The hearing aids turn off automatically when placed back into the charger.

Via rocker switch:

Turning on: Press and hold the lower part of the rocker switch until the startup melody starts to play.



Turning off: Press and hold upper or lower part of the rocker switch until the power down melody is played.

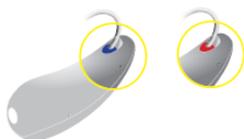


Insert your hearing aids

Your hearing instruments have been fine-tuned for your right and left ear. Colored markers indicate the side:

red marker = right ear

blue marker = left ear



Hold the receiver cable at the bend closer to the ear piece.

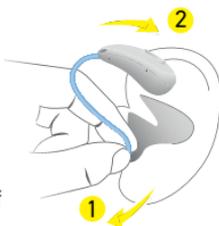
Carefully push the ear piece in the ear canal **1**.

Twist it slightly until it fits well.

Open and close your mouth to avoid accumulation of air in the ear canal.

Lift the hearing instrument and slide it over the top of your ear **2**.

If there is a retention strand attached, bend the retention strand and position it carefully into the bottom of the bowl of your ear **3**.



Your Hearing Care Professional can personalize the rocker switch for you to control the volume and/or programs of your hearing aids.

Press upper part of rocker switch to increase volume or program **1**.

Press lower part of rocker switch to decrease volume or program **2**.



Download the Rexton app to your smartphone

Choose one of the following methods to download the app:

1. Scan the code that applies to your phone
OR
2. Go to the App Store (iOS®) or Google Play (Android™)

Type Rexton App in search bar

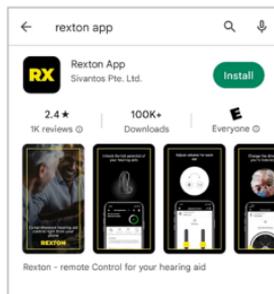
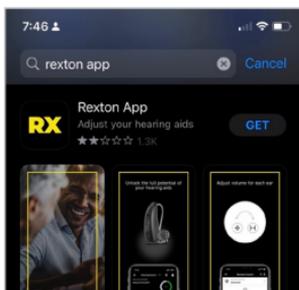
Tap Get (or cloud icon ☁) or Install



iOS



Android



Pairing to iPhone®

1. Turn your hearing aids Off and On:

Press and hold push button for 10 seconds

OR

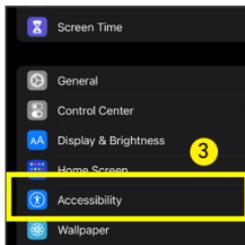
Place the hearing aids in the charger and remove them once the lights turn on

Hearing aids will be in discovery mode for 3 minutes.

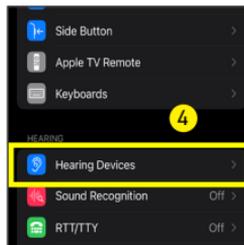
2. Tap **Settings** from the home screen



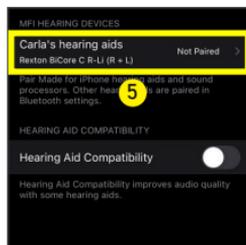
3. Scroll down and tap **Accessibility**



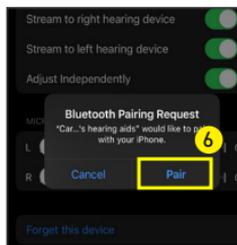
4. Scroll down and tap **Hearing Devices**



5. Tap the name of hearing aids. It must be all in one line



6. Tap **Pair** for each hearing aid.



Pairing to Android

1. Turn your hearing aids Off and On:

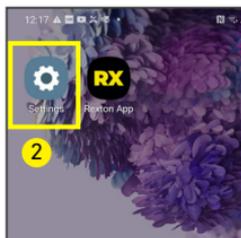
Press and hold push button for 10 seconds

OR

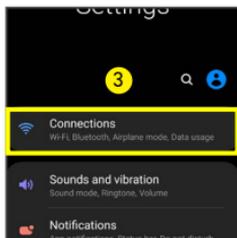
Place the hearing aids in the charger and remove them once the lights turn on

Hearing aids will be in discovery mode for 3 minutes.

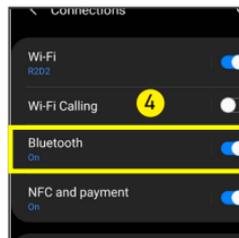
2. Tap **Settings** from the home screen



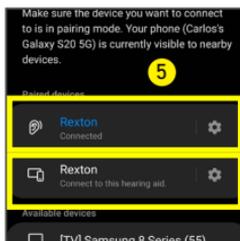
3. Tap **Connections**



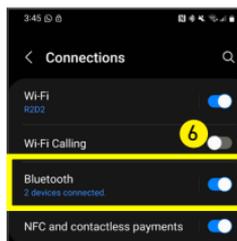
4. Tap **Bluetooth**



5. When the two hearing aids appear in available devices, tap one and wait for it to move up and turn into an ear before tapping the other one



6. Go back one screen and you'll see 2 devices connected



Using your hearing aids with your smartphone

	iPhone	Android
Answer Call	Answer on phone or Short press rocker switch on hearing aid	Answer on phone
End or Reject Call	End/Reject on phone or Long press rocker switch on hearing aid	End/Reject on phone
Speaking	Your voice is picked up by the hearing aid microphones You do not need to hold the phone for the caller to hear you	Your voice is picked up by the phone microphone. You should hold the phone close for the caller to hear you
Making a Call	Enter the phone number and press the dial button or use voice commands with "Hey Siri" or "Hey Google"	

Streaming Requirements

iPhone:

Direct streaming calls and audio requires iOS 12 or later

HandsFree functionality requires iPhone 11 or newer and iOS 15.2 or newer

Android:

Direct streaming calls and audio requires ASHA (Audio Streaming for Hearing Aids) protocol and Android OS 11 or higher

It is best practice to update your phone to the latest operating system possible.

Rexton App Controls

1. Program change
2. Mask Mode (speech boost)
3. Volume change
4. Sound Balance (Treble/Bass)
5. TV Streaming (accessory required)
6. Directional hearing
7. Battery status
8. Rexton Assist



Remote Services

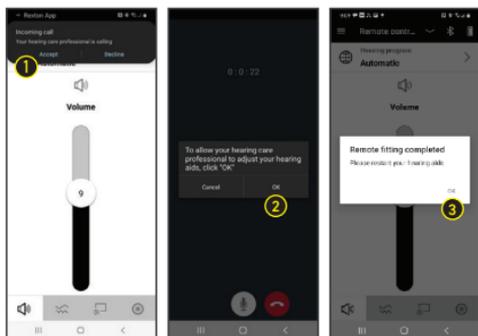
You may be able to participate in remote services. Please consult your hearing care professional if you are interested. If activated, follow these steps at appointment time:

Open Rexton App

1. Tap Accept incoming call
2. Tap OK to start session
3. Tap OK to end session – restart your hearing aids

Remote Service Tips

- Make sure your phone and hearing aids are fully charged
- Have a strong (3+ bars) connection to cell data or WiFi signal
- Have your Rexton app open at appointment time

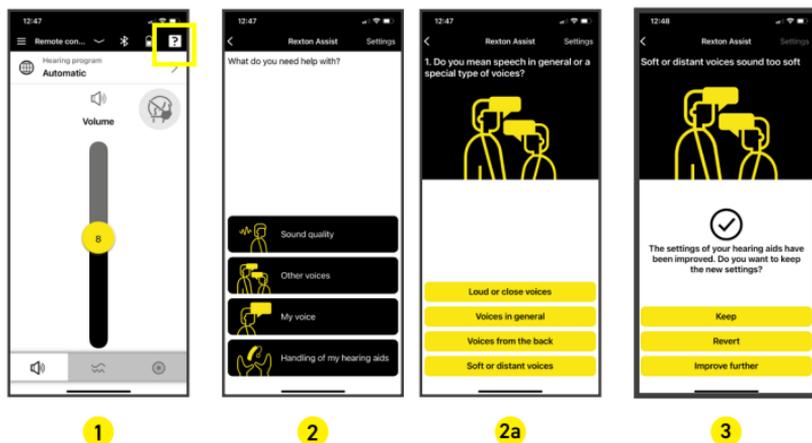


Rexton Assist – Your Personal Concierge Service

Rexton Assist will automatically be activated in the Rexton App when your Rexton BiCore C R-Li and C R-Li T hearing aids are paired via Bluetooth. Rexton Assist is an Artificial Intelligence (AI) based feature that allows you to tailor your hearing experience in real time, when needed. Rexton Assist analyzes the environment around you and provides real time adjustments.

1. Tap the “ ? ” icon in the Rexton App
2. Select the problem to be addressed and answer the questions when prompted
3. Tap *Keep*, *Revert*, or *Improve Further*

Note: You can return to original settings at any time.



Note: Tap Settings and Restart Rexton Assist to discard your current choices or Revert to your hearing care professional's settings.

TROUBLESHOOTING

Problem	Possible Solutions
Sound is weak	Increase the volume
	Recharge the hearing aid
	Clean or exchange the dome or wax protector
Hearing aid emits whistling sounds	Reinsert the receiver until it fits securely
	Decrease the volume
	Clean or exchange the dome or wax protector
Sound is distorted	Decrease the volume
	Recharge the hearing aid
	Clean or exchange the dome or wax protector
Hearing instrument emits spontaneous signal tones	Recharge the hearing aid
Hearing aid does not work	Turn the hearing aid on
	Recharge the hearing aid
	Power-on-delay is active. Wait several seconds and check again
	Clean or exchange the dome or wax protector

Consult your Hearing Care Professional if you have further problems.

Important Notes and Recommendations for Charging Lithium-Ion Batteries

Your hearing aids and your travel charger utilize lithium-ion charging technology.

Your hearing aids:

We recommend charging the hearing instruments daily, even if the power cell is not empty. Charge them overnight so you can be sure to start your day with fully-charged hearing instruments

If you do not intend to wear your hearing aids for a short period of time (several days or weeks) we recommend you store your hearing aids in either charger and keep it plugged into a power outlet, or in the travel charger that has been fully charge and powered off by pressing and holding the power button for 5-7 seconds until all lights turn off.

If you do not intend to wear your hearing aids for a long period of time (many weeks or months) we recommend you fully charge your hearing aids and then turn them off via the rocker switch. You may then store them in the standard charger that is not plugged into a power outlet, or in the travel charger that has been fully charge and powered off by pressing and holding the power button for 5-7 seconds until all lights turn off.

Important: We recommend you charge the hearing instruments every 3 months and you must charge them at least every 6 months. At 6 months the hearing aids are at risk of having an unrecoverable deep-discharge of the power cell. Deep-discharged power cells cannot be charged anymore and they have to be replaced.

Your Travel Charger

It is important to regularly charge your travel charger. It is acceptable to keep it continuously plugged into a power outlet. It is also safe to charge it bi-weekly, weekly or monthly depending on how often you are charging your hearing aids using the internal lithium-ion power cell. If you are not using your travel charger as a charger you should charge it every 6 months. You must charge it every 12 months to avoid having an unrecoverable deep-discharge of the power cell. Deep-discharged power cells cannot be charged anymore and they have to be replaced.

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