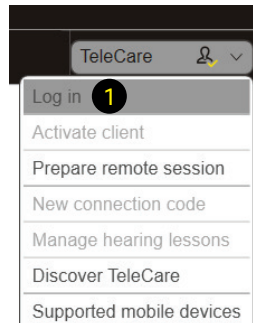


TELECARE ACTIVATION

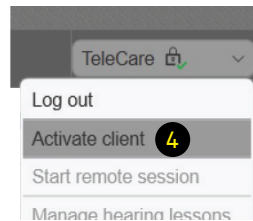
TeleCare supports you and your members by streamlining follow-up visits and increasing access to services. This can lead to reduced return rates and improved member satisfaction — all without sacrificing the quality of care.

TeleCare may be activated at any time. The member does not have to be present.

1. Click TeleCare in the upper righthand corner of the Connexx software. Then click Log in.
2. Enter your credentials. Click OK.
3. Click OK to close the notification.

A screenshot of the TeleCare login screen. It has a title bar 'Login TeleCare'. Below it is an information icon and text: 'Please enter your TeleCare Login credentials. Not yet registered for TeleCare? [register here](#)'. There are input fields for 'E-Mail:' (containing 'hearinaidsrexton@gmail.com') and 'Password:' (containing '*****'). A 'Forgot login credentials?' link is below the password field. At the bottom are 'OK' and 'Cancel' buttons. A yellow circle with the number 2 is over the 'Log in' button, and a yellow circle with the number 3 is over the 'Forgot login credentials?' link.

4. Click Activate client.
5. Enter the member's smart phone number. You may check the Continue without mobile number box if the app is going to be used on a tablet.

A screenshot of the TeleCare activation screen. It has a title bar 'TeleCare'. Below it is a cloud icon with a question mark and text: 'Would you like to enable your client for TeleCare? With these hearing instruments and most mobile devices realtime remote fine tuning via Connexx is available. To use TeleCare your client needs to install the App. Connexx will send your client a text message which includes a download link. Your clients mobile number:'. There is an input field for the mobile number (containing '+1 763-555-555'). At the bottom is a checkbox labeled 'Continue without mobile number' (highlighted with a yellow circle and the number 5) and 'OK' and 'Cancel' buttons.

6. If using a phone, the member will get a text message with a single use connection code. If using a tablet, you may provide the code.

*This step is only required for completely manual app installations, not Bluetooth or QR code.

TeleCare with Rexton makes it easy to provide remote services without compromising care.

A screenshot of the TeleCare new connection code screen. It has a title bar 'TeleCare'. Below it is the section 'New connection code' with text: 'In case your patient has a new mobile device a new connection code must be entered during setup of the App. New connection code:'. There is an input field for the connection code (containing '297 - 861'). Below it is text: 'Please enter your clients mobile number if you want to send a text message including a download link for the App. Your clients mobile number:'. There is an input field for the mobile number (containing '+1 e.g. 2015555555') and a 'Send' button. At the bottom is a 'Close' button. A yellow circle with the number 6 is over the 'New connection code' section.